

**CHANDIGARH ADMINISTRATION  
LOCAL GOVERNMENT DEPARTMENT  
NOTIFICATION**

The 24<sup>th</sup> May, 2011

No.6/1/195-FII(8)-2011/ 4088                      With reference to Chandigarh Administration, Local Government Department's notification No.6/1/195-FII(8)-2011/2365, dated 28<sup>th</sup> March, 2011 and in exercise of the powers conferred by Section 399 of the Punjab Municipal Corporation Act, 1976, as extended to Union Territory, Chandigarh read with Sub Section (2) of Section 7 A of the Capital of Punjab (Development and Regulation) Act, 1952, the Administrator Union Territory, Chandigarh hereby makes the following bye-laws namely:-

**BYE LAWS**

**1. Short Title:**

- i) These Bye-laws may be called "*the Chandigarh Water Supply Bye-laws, 2011*".
- ii) These Bye-laws shall come into force from the date of its publication in the Official Gazette.

**2. Definitions** – In these bye-laws, unless the context otherwise, requires: -

- i) **"Capacity"** in relation to storage cistern means the capacity of the cistern measured upto the water line;
- ii) **"Commissioner"** means the Commissioner, Municipal Corporation, Chandigarh as defined in Punjab Municipal Corporation Act, 1976 as extended to the Union Territory (Extension to Chandigarh Act, 1994);
- iii) **"Communication pipe"** means
  - a) where the premises supplied with water abuts the part of the street in which the main is laid, and the service pipe enters those premises otherwise than through the outer wall of a building abutting on the street and has a stopcock placed in those premises and as near to the boundary of that street as is reasonably practicable, so much of the service pipe as lies between the main and that stopcock;
  - b) in any other case, so much of the service pipe as lies between the main and the boundary of the street in which the main is laid, and includes the ferrule at the junction of the service pipe with the main, and also—
    - (i) where the communication pipe ends at a stopcock, that stopcock; and
    - (ii) any stopcock fitted on the communication pipe between the end thereof and the main;
- iv) **"Connection pipe"** means any pipe from the ferrule upto the stop tap connecting the city supply main with a service pipe;
- v) **"Consumer"** means any corporate body, person or persons supplied or applying to be supplied with, or using water from the City Water Works, or any person or persons otherwise liable for the payment of water charges;
- vi) **"Consumer's pipes"** and **"Consumer's fittings"** means all pipes, fittings, such as taps, cocks, valves, meters, cisterns, baths, water closets, lavatory basins and other similar apparatus used in connection with the supply and use of water from the city Water Works, which are not the property of the Chandigarh Administration/Municipal Corporation, Chandigarh;
- vii) **"Corrosion Resisting Alloy"** means an alloy which is highly resistant to corrosion by the water supplied by the Municipal Corporation, Chandigarh;

- viii) **“Cylinder”** means a cylindrical closed vessel capable of containing water under pressure greater than atmospheric pressure;
- ix) **“Distributing Pipe”** means any consumer’s pipe, which is not subject to water pressure from the trunk main, but conveys water supplied by the Municipal Corporation, Chandigarh from a storage tank/ reservoir, and under pressure from such cistern only;
- x) **“Ferrule”** means a ferrule connecting a connection pipe with the distribution pipe;
- xi) **“House”** means dwelling house, whether a private dwelling house or otherwise and includes any part of a building if that part is occupied as a separate dwelling house or any land to which water from the City Water Works is supplied;
- xii) **“Indian Standard Specification”** means a standard or specification issued by the Bureau of Indian Standards;
- xiii) **“Service Pipe”** means so much of any pipe for supplying water from a main to any premises as is subject to water pressure from that main, or would be so subject but for the closing of some tap;
- xiv) **“Stand Post”** means a point of public water supply provided with a tap or other mechanical contrivance for opening or closing the supply;
- xv) **“Storage Tank”** means any tank, other than a flushing cistern, having a free water surface under atmospheric pressure from which water supplied from the City Water Works is delivered for use otherwise than through a draw off tap fixed to the cistern;
- xvi) **“Stop Tap”** means stop cock, stop valve and any other device fitted at the end of a connection pipe furthest away from City Supply Main, for the purpose of shutting of or regulating the supply of water from the main to any house, building or land;
- xvii) **“Tank”** means a non-cylindrical closed vessel capable of containing water under pressure greater than atmospheric pressure;
- xviii) **“Temporary purpose”** in relation to the use of any pipe means building, demolition or constructional work for such period as the work is in progress, or any other temporary purpose for a period not exceeding six months or such longer period as the Commissioner may approve in any particular case;
- xix) **“Water Line”** in relation to a cistern means the top water line at which the over head tank/ cistern is designed to work;
- xx) **“Warning Pipe”** means an overflow pipe so fixed that its outlet is in an exposed and conspicuous position where the discharge of any water there from may be readily seen.

The words used and not defined in these Bye-laws but defined in the Punjab Municipal Corporation Act, 1976 as extended to U.T., Chandigarh shall have the same meanings as assigned to the said Act of 1976.

## **PUBLIC WATER SUPPLY**

### **3. Use of Public Stand Post:-**

- (i) No person, unless duly authorized by the Commissioner in that behalf, shall open or in any way interfere with any main, pipe, valve or fire-plug or fire hydrant connected with the City Water Works.
- (ii) No person shall willfully or negligently cause the water from a stand post to run waste, and every person after using the stand post shall turn off the tap.

- (iii) No person shall use stand post or public tap with the object of securing a supply of water for a purpose other than a domestic purpose.
- (iv) No person shall use the stand post for bathing or for washing of clothes or other articles or animals.
- (v) No person shall use water derived from the stand post, public tap or fire hydrants for building operation or for the purpose of any manufacturing.

**Explanation:-** For the purpose of these bye-laws, water for a domestic purpose shall not be deemed to include water for:

- a) any trade, manufacture or business; or
- b) fountains, swimming baths or for any ornamental or mechanical purpose including that for cooling, air conditioning and water softening plants; or
- (c) gardens or for purposes of irrigation; or
- (d) watering roads or paths; or
- (e) building purposes; or
- (f) for washing vehicles or animals.

### **MAKING ALTERATION OR EXTENSION OR PRIVATE CONNECTION**

**4. Application for Supply:-** Subject to the provisions of Bye-law 38, no connection with the City Supply Main for private connection and no alteration or extension of any such existing water connection shall be made in any private premises or house except on an application of the owner of such premises or house or of his/her recognized agent, who shall be registered as the consumer and shall be responsible for the observance of these Bye-laws so far as the connection on his/her house or premises is concerned.

**5. Application for Connection:-**

- (i) Every application for a connection with the City Supply Main for private water supply, or for the alteration or extension of any such existing connection shall be made to the Commissioner, Municipal Corporation through a licensed plumber in Form 'A' given in Annexure I, a copy of which may be obtained free of charge from the office of the said officer/downloaded from the internet or from the market.
- (ii) Such application shall be accompanied by the documents as mentioned Annexure III in the Bye Laws.
- (iii) On receipt of the complete application, the connection shall be sanctioned, if found in order as per Bye Laws.
- (iv) **Temporary connection:** - All the temporary connections shall be initially sanctioned for a period of six months and the extension fee for further extended period of temporary connection beyond six months or part thereof shall be as under:-

**Domestic**

Sr. No.	Description of Houses	Rate for 6 months or part thereof
1	Upto 50 sq. yards	Rs.500/-
2	Above 50 sq.yards to 150 sq.yards	Rs.700/-
3	Above 150 sq.yards to 300 sq.yards	Rs.1000/-
4	Above 300 sq.yards to 500 sq.yards	Rs.1500/-

5	Above 500 sq.yards to 1000 sq.yards	Rs.2000/-
6	Above 1000 sq.yards	Rs.2500/-

### Commercial

Sr. No.	Description of Houses	Rate for 6 months or part thereof
1	General Booths	Rs. 500/-
2	SCF/SCO etc.(General trade)	Rs. 700/-
3	SCF/SCO(Water consuming business)	Rs. 700/-
4	Hotels/cinemas, shopping malls etc.	Rs. 1500/-
5	Cold storage/other industrial units.	Rs. 2000/-

Any person requiring temporary connection shall apply to the Commissioner in writing and the Commissioner may allow such connection. The meter rent and charges for fixing and removing of the connection and fittings, etc. shall be paid by such person. Payment of road cut as per rate of B&R wing of the Municipal Corporation/ Chandigarh Administration will be made by the consumer.

In addition to above, the building for which regular water connection has not been applied for by the consumer after the completion of the building and water is being used from already sanctioned temporary water connection or otherwise, the water charges will be levied at the penal rates which will be double the applicable tariff .

#### (v) Regular Connection: -

After completion of construction of building/ premises, the consumer shall apply for regular connection along with the documents mentioned in Annexure III. The consumer has to clear the dues of water charges on account of temporary connection for construction of building before applying for regular connection. On receipt of the intimation regarding sanctioning of connection, the applicant shall deposit the water meter security (refundable security for recovery of water charges in case of default) and meter connection fee (other material will be supplied by the consumer) as specified in the table given below. The meters of the sizes more than ½” (15mm) i/d shall be provided, installed & maintained by the consumer on his own cost after getting it tested from the Municipal Corporation. In case the Corporation provides/ replaces such meters, the consumer would be required to deposit the cost of water meter & other allied material required for connection, connection fee as specified below, in advance. The maintenance of the meters of size above ½” (15mm) i/d shall be done by the Corporation at the cost of the consumer. The water connection will only be released in the name of owner and not in the name of GPA holder or any other person.

**The water meter security shall be charged as per the table below:**

Sr. No.	Size of the Meter	Amount of security deposit
i)	½” or 15 millimeters.	Rs. 1000.00
ii)	¾” to 1” or 20 millimeters to 25 millimeters.	As per actual cost of meter rounded to Rs. 10/-.
iii)	1½” or 40 millimeters.	-do-
iv)	2” to 3” or 50 millimeters to 80 millimeters.	-do-
v)	4” or 100 millimeters	-do-
vi)	6” to 8” or 150 millimeters to 200 millimeters.	-do-
vii)	10” to 12” or 250 millimeters to 300 millimeters.	-do-

(a) Labour Charges for making the ferrule 15mm to 25mm: Rs. 1000/-.

(b) Labour Charges for making Tee connection 50mm to 100mm: Rs. 2000/-.

- (c) The material shall be made available by consumer at his own cost including necessary excavation at site.
- (d) Payment of road cut charges as per rate of B&R wing of the Municipal Corporation/ Chandigarh Administration will be made by the consumer.

**(vi)** In the event of non-payment of water charges or meter rent or any other due by the Consumer, the Commissioner, Municipal Corporation may recover the arrears out of the security deposited by the Consumer. If the security deposited by the consumer is inadequate to recover the full arrears of the Water charges/meter rent or any other due, the Corporation shall be authorized:

- a) to club the water charges with electricity charges for recovery and ultimately to disconnect the sewerage connection also in default of non payment
- b) to recover the arrears in the same manner as arrears of land revenue.

**(vii)** The Corporation shall ordinarily purchase and replace the Water Meters of ½” or 15mm size itself provided that the meter has not been damaged or rendered defective by the consumer intentionally. In case, the meter has been damaged or rendered defective by the consumer intentionally, the same shall be replaced by the Corporation at the cost of the consumer. However, subject to the provisions of Bye Law 5(v), in general, the meters of higher sizes shall be purchased & replaced at the cost of consumer.

The Estate Officer, U.T. and Estate Officer, Municipal Corporation/ Chandigarh Housing Board will have to obtain No Due Certificate from the Municipal Corporation in respect of water charges and sewerage cess before granting NOC for sale of property. Transfer ownership Fee of Rs. 500/- per connection will be charged by the Municipal Corporation to change the name of the consumer.

The release of water connection will be made within the Red Line of villages with the following documents:

1. Verification by Patwari & Tehsildar or NOC issued by Municipal Corporation.
2. Proof of ownership.
3. Building Plan duly approved by competent authority, if newly constructed.
4. Sanction of sewerage connection (In case of regular water connection).
5. The Area Councillor will certify the ownership of the houses situated inside the lal dora, extended abadi & baray. Whereas, in case of houses situated outside of lal dora, ownership will have to be proved by house owner before releasing water connection. Where the owner can submit his/her proof of ownership, it is not necessary to get it verified from the Area Councillor.

#### **6. Sanction of connection, alteration or extension:-**

**(i)** If on receipt of the estimate (cost of material & labour for escalation etc.) the applicant wishes to have the connection, alteration or extension carried out, he/she shall deposit in the office of the Commissioner/ authorized officer the amount of the estimate (cost of material & labour for excavation etc.), and if connection, alteration or extension is sanctioned by the Municipal Corporation/ Commissioner, the work of laying communication pipe and fittings shall be executed by the Municipal Corporation/ Commissioner. The remaining work of laying consumer's pipes and consumer's fittings and service pipes shall be executed by a licensed plumber in accordance with these bye-laws and Water Supply Regulations given in Annexure II. If any conditions of limitations are imposed by the Commissioner, while conveying sanction to the connection, such conditions or limitations shall be binding on applicant.

**(ii)** The licensed plumber, after completion of the work shall submit a completion report in Form 'A' as given in Annexure I.

(iii) Competent Authority for the grant of water connection shall be as under:-

Sr. No.	Description	Size of connection	Competent authority to sanction the water supply connection
1	Regular Domestic, commercial, Industrial and Institutional connection (Other than for construction purposes)	Upto 15mm	Sub Divisional Engineer
2	Regular Domestic, commercial, Industrial and Institutional connection (Other than for construction purposes)	20mm to 40mm	Executive Engineer
3	Water connections of all categories	Above 40mm	Superintending Engineer
4	All types of temporary water connections	a) Upto 15mm only b) above 15mm	Executive Engineer Superintending Engineer

**7. Requirement of Meter** – All connections for water supply shall be metered.

**8. Connection to mains**- All consumer's pipes and consumer's fittings shall be provided and laid in accordance with these bye-laws and Water Supply Regulations given in Annexure II, and shall be perfectly sound and water-tight before the water connection is released. On completion of the work, a completion report in Form 'B' given in Annexure I duly signed by the licensed plumber shall be submitted to the Commissioner, and water will not be supplied to any house or premises unless compliance of the above provisions is made.

**9. Alteration or removal of consumer's Pipes and fittings**:- No consumer's pipes shall be removed, altered or extended except with prior permission of Commissioner in accordance with these bye-laws .

**10. Connection Pipe** : - The connection pipe and all fittings thereto shall be supplied by the consumer and laid by the Commissioner at the expense of the applicant in the first instance and thereafter the same will be replaced at the consumer's expense whenever required.

**To Curb leakage of water line between ferrule to water meter**

On observing leakage on such points, notice will be served to the consumer asking him/her to get the leakage rectified within a period of 2 days. In case of non compliance, leakage shall be got repaired at the risk and cost of the consumer and the amount so involved will be intimated to the water bill section along with the fine of Rs. 100/- which will be recovered in the ensuing water bill.

The cost of replacement of the damaged and leaking pipes shall be charged at the following rates only from those consumers whose laid pipes are more than 20 years old:

- i) Rs. 500/- if the Municipal line exists on the road berm adjoining the house.
- ii) Rs. 1000/- if the Municipal line exists across the road
  - a) The extra cost if any shall be borne by the Corporation.
  - b) Any replacement for damaged or leaking pipes within 20 years of constructions shall be at the cost of the consumer.

**11. Size of connection pipe** : - Water supplied to any premises shall be supplied through a ferrule and connection pipe of the size, specified in Annexure II.

**12. Meter:**

(i) The meter upto ½” or 15mm i/d shall ordinarily be supplied by the Municipal Corporation. In case, the meters of higher sizes are also provided by the Municipal Corporation under the provision of Bye Law 5 (v), the meter rent for the meters shall be charged for it on the following rates in addition to the charges for water consumed as specified in Bye Law-13:

a)

Size of the Meter	Monthly Rent
½” or 15mm	Rs. 10.00 Per Month
¾” or 20mm	Rs. 20.00 Per month
1” or 25mm	Rs. 30.00 Per month
1 ½” or 40mm	Rs. 40.00 Per month
2” or 50mm	Rs. 50.00 Per month
3” or 80mm	Rs. 100.00 Per month
4” or 100mm	Rs. 150.00 Per month
6” or 150mm	Rs. 250.00 Per month
8” or 200 mm	Rs. 300.00 Per month

(ii) A consumer may be permitted to have his own meter subject to the following conditions:-

- (a) Meter shall be of a type approved by the Municipal Corporation and in proper working order.
- (b) It shall be fixed by the Municipal Corporation at the expense of the consumer.

(iii) A consumer may have his own sub-meter installed with the sanction of Municipal Corporation but the Municipal Corporation, shall not be responsible for its maintenance or repair etc. or for reading of a Sub Meter.

(iv) In case of loss or theft of water meter, the consumer shall file a FIR/DDR or file an affidavit duly attested by the Magistrate/Public Notary for installation of the new meter after depositing the requisite water meter cost and installation charges (Rs. 1000/- for 15mm connection and actual cost of the water meter of size 20mm and above + installation charges)

(v) Installation / disconnection charges: The following installation / disconnection charges shall be recovered from the consumer:

Meter Size	Installation /disconnection charges
15mm or ½”i/d	Rs. 50/-
20mm or ¾” i/d	Rs. 60/-
25mm or 1” i/d	Rs. 75/-
40mm or 1 ½”i/d	Rs. 100/-
50mm or 2”i/d	Rs. 200/-
More than 50mm & upto 2” to 100mm or 4”	Rs. 300/-
More than 100mm or 4”	Rs. 500/-

**13. Charges for water consumed:**

The charges for the water payable by the consumer shall be as follows per month:

i) The water consumed for domestic use in residential premises shall be charged at the following rates (per month):-

- |     |                                       |                           |
|-----|---------------------------------------|---------------------------|
| (a) | First 15 Kilolitres.                  | @ Rs. 2.00 per Kilolitre. |
| (b) | From 15 Kilolitres upto 30 Kilolitres | @ Rs. 4.00 per Kilolitre. |
| (c) | From 30 Kilolitres upto 60 KL         | @ Rs. 6.00 per Kilolitre. |
| (d) | Above 60 KL                           | @ Rs. 8.00 per Kilolitre  |

ii) **Water consumed in the institutions shall be charged as below:**

a	All type of educational Institutions and Hostels attached thereto.	@ Rs. 12.00 per Kilolitre
b	Hospitals/ Clinics and buildings appurtenant thereto but excluding shops and other commercial establishments.	
c	Post Graduate Institute of Medical Education and Research and Hostels attached thereto	
d	Community Centre/ Clubs recognized by the Chandigarh Administration.	
e	Charitable Institutions and hostels attached thereto.	
f	Residential buildings or any part thereof being used for professional purposes, for instance, Doctors, Architects, Dentists etc.	
g	Dhobi Ghats approved by the Chandigarh Administration.	
h	Coaching centres and career institutions.	

(iii) (a) Water used in Government/ Semi-Government offices shall be charged @ Rs. 14.00 per Kilolitre.

(b) Water used in Industrial/Semi Industrial/ Commercial establishments/ for construction/ renovation shall be charged @ Rs. 15.00 Per Kilolitre.

iv) Premises not covered by Clauses (i) to (iii) above shall be charged @ Rs. 12.00 Per Kilolitre.

v) For un-metered water supply in urban area (For EWS Houses only), a flat rate of Rs. 100/- per connection, per month per family till meters are fixed in the colonies and villages (in the existing houses) and EWS houses.

vi) Water supply through tankers shall be charged @ Rs. 350/- per tanker (free water supply for religious functions)

vii) (a) Water used for construction /renovation/ repair/ addition/ alteration for building or part thereof including Government construction shall be charged @ 1.5% of the total cost of construction of the building or as per the actual meter consumption at commercial tariff as per clause iii (b), whichever is more. The cost of building/ work will be as assessed by Municipal Corporation.

(b) Private construction shall be charged @ Rs. 8/- per sft of covered area.

(c) In case of private construction by virtue of which no covered area is generated i.e. estate services e.g. flooring, Estate P.H. services etc, the consumer shall be charged @ 1.5% of the cost of total work.

This tariff shall also be applicable in addition to the tariff prescribed above.

viii) Supply of water to Resettlement Milk colonies shall be charged as under: -

Flat rate @ Rs. 150/- per connection, per month per family or metered connection in Houses in Milk Colonies Dhanas / any other Milk Colony declared as such by Administration or Corporation will be charged @ Rs. 5/- per KL.

- ix)** (a) Drinking/ potable water consumed for irrigation of lawns (metered) shall be charged @ Rs. 8.00 per KL
- (b) Tertiary treated water consumed for irrigation of lawns shall be charged on the following rates:-
- (1) Residential houses with metered supply @ Rs. 2.50 per Kilolitre, or,
  - (2) Residential houses without metered supply @ Rs. 50.00 per kanal, per month.
  - (3) Other lawns/ parks having area of one acre or above @ Rs. 600/- per acre, per month.

**x)** If anybody is found misusing the drinking water, he/she will be challaned and fined @ Rs. 2000/- for default which will be included in his/her regular water bill and shall be charged at double the tariff prescribed for the use for which the consumer was misusing the drinking water supply.

**xi)** (a) In the residential buildings, where the Chandigarh Administration has allowed to use 20% or 15 Sqm. of the residential area of the building (whichever is less), for installation of STD/ PCO/ FAX or Photostat Machine, water tariff shall be charged at domestic rates.

(b) The consumers who have not obtained the completion certificates from the Estate Office (either as a society or individually) or have not got their water supply connection regularized/approved from the competent authority shall be charged at double the normal tariff. The minimum consumption shall be charged 50 KL per month per connection or more as assessed by the competent authority.

**xii)** Water tariff @ Rs. 1.00 per connection shall be charged from Institutions, registered under the Societies Registration Act, 1860, functioning from duly approved buildings & working exclusively in the said buildings for the welfare of the deprived sections of the society (on no profit, no loss basis) like Physically Handicapped, Blind, Deaf & Dumb, Mentally Retarded, Ortho Handicapped, Destitute Women, Orphan & Old Age Care Centers Homes, Kushat Ashram Anganwari/ Balwari/ Nari Niketan/ Bal Bhawan etc for water consumption upto 300 KL per month and thereafter domestic rate to be charged. Beyond the consumption of 300 KL per month these institutes will be charged at the domestic rates.

**(xiii)** The minimum rates for commercial premises shall be as under:-

Sr. No.	Description	Minimum rates chargeable PM
1.	Booths (Trade of fast food/ dhabas etc.)	Rs. 770/-
2.	SCOs/ SCF/Bay-shops (General Trade)	Rs. 550/-
3.	SCO/SCF/Bay-shops (Water consuming business)	Rs. 880/-
4.	Hotels/ Cinemas, shopping halls etc.	Rs. 2200/-

The minimum rates mentioned above or the average of previous bills, whichever is higher, shall be charged.

**xiv)** Religious places to be charged at the domestic rates.

**xv)** Water used by Public Stand Post and lavatories (in markets/ Slums/ Rehabilitation Colonies/ Villages etc.) shall be charged @ Rs. 500/- per stand post per month.

13A. A consumer who fails to pay the water charges by the due date shall be liable to pay penalty as under: -

- 1) 10% of the amount of water charges due from the consumer.

2) Penalty charges prescribed above alongwith the water charges billed against the consumer shall be paid within 15 days of the expiry of the due date for payment as indicated in the original bill failing which the bill issued shall be deemed to be a notice and supply to his premises shall be disconnected.

Provided that the Commissioner or any officer authorized by him/her in this behalf may:-

- i) allow the arrears of water charges to be paid in such number of installments as he deems fit; and
- ii) waive the penalty levied for non payment of water charges by the due date in the following cases: -
  - a) where the meter reading recorded on the bill is found to be incorrect; or
  - b) where the water charges pertain to period exceeding one month; or
  - c) where the water found to have been wasted on account of leakage of defective pipe fittings in Government buildings; or
  - d) where the meter is found to be not in proper working order; or
  - e) where the bill if delivered to a wrong person and at a wrong place; or
  - f) where the payment of the bill is tendered by Cheque and the Cheque is dishonored on account of a reason other than insufficient balance.

iii) **Allow the arrears of water charges to be paid in such number of installments as per below:**

Authority	Installments for General Consumer	Installment for consumers from Rehabilitation Col./ Milk Colony/Villages/ EWS Houses
SDE concerned	2	3
EE concerned	3	5
SE MCPH	4	7
CE, MC	5	8
CMC	10	12

3) The Commissioner, M.C. Chandigarh is authorized to waive off the penalty levied for non payment of water charges by the due date upto the extent of Rs. 200/- in a single bill and CE MC, U.T., Chandigarh upto Rs. 25/- in any single bill.

**13B: Special provisions for Societies:**

The following special provisions shall apply to the Societies. The other provisions of Bye Laws e.g. construction charges shall be governed by General Bye Laws.

**1) Charges for Societies:** Water connection shall be allowed to only those societies which have been approved by Chandigarh Administration/ Municipal Corporation/ Chandigarh Housing Board.

**i. Tee Connection Charges:**

- (a) Rs. 10,000/- for Society upto total area of 4000 sqm.
- (b) Rs. 15,000/- for total area beyond 4000 sqm & upto 10,000 sqm.
- (c) Rs. 25,000/- for more than 10,000 sqm total area.

**ii. Security (refundable):**

- (a) Rs. 25,000/- for area upto 4000 sqm.
- (b) Rs. 50,000/- for area beyond 4000 sqm & upto 10,000 sqm.
- (c) Rs. 75,000/- for area more than 10,000 sqm total area.

**2) Tariff structure for the societies:-** Water shall be supplied to the Societies through bulk meters. The water will be supplied only to the underground tank of the society considering it as only one unit in such cases. The society may get installed sub water meter for individual flat/house. Water will not be released unless the bulk water meter is installed and mere deposit of the Tee Connection charges/fee will not entitle release of water. The society shall be responsible for the payment of the total water supplied to it. The tariff structure as given in Bye Law 13 (i) (a to d) shall be applicable to the society after issue of occupation certificate by the Estate Office.

The charges for the water payable by the consumer to be calculated for each dwelling unit shall be same as per the revised tariff proposed above under Bye law-13.

**NOTE:**

- i) **“Residential premises”** means premises used wholly for human habitation and includes all garages, stables and other out- buildings appurtenant thereto and being used for purposes subservient to residence.
- ii) **“Commercial premises”** means any premises wherein any business, trade or profession is carried on for profit and includes journalistic, or printing establishment and premises in which business of banking, insurance, stocks and share; brokerage or produce exchange is carried on or which is used as hostel, restaurants boarding catering house, theatre, cinema done or other place of public entertainment or bhawans running commercial activities in the premises, farm houses & paying guests accommodation where food is cooked & served to the paying guests and also includes the premises where the premises where new construction or renovation of old building or any other place which the Commissioner, Municipal Corporation may, by notification in official Gazette, declare to be a commercial establishment for the purpose of these Bye-laws.

**13C:** In case of temporary connections given for construction purposes to the contractors/ Departments:-

**(i) For Building Works:-** 1.5% of the total cost of the building work (through rates) including Public Health and Electrical works including cost of all materials and labour used for it or as per the Clause 13 (iii) (b).

**(ii) for Public Health Works :-** 1.5% of the total cost of Public Health work (through rates) in the building including cost of all material and labour used for it or as per the Clause 13 (iii) (b).

**(iii)** Penal rate of 3% of the building work/ PH work, or double the tariff as per the Clause 13 (iii) (b) and 13(vii) (b) as applicable will be charged instead of 1.5% for building works/ Public Health works as provided in Para (i) and (ii) above if:-

- a. it is found that water is being wasted or has been utilized for construction purposes by installing Hand pumps/ tubewells without prior approval of the competent authority or by using water from Public stand posts or from any of the existing sources other than the approved connection.
- b. where the contractor engaged for work or any other person does not intimate the estimated cost of the work and the proposed date of commencement of work to the Executive Engineer, M.C. P.H. Division No. 2 Chandigarh prior to taking up the work in hand

**13D.** Water Cess @ Rs. 15/- per month per connection shall be charged for maintenance of Public Park/ Green Belts etc within existing limits of Municipal Corporation, Chandigarh.

**14. Position of Meters:-**

(i) Every meter shall be placed as near to the stop cock as possible and in a position where it can be conveniently examined. The position shall be selected by the Commissioner, who shall have exclusive control of meter and stop cock.

(ii) An account of the service and cost of repairs of the meters installed by the Commissioner shall be kept in Form C given in Annexure I.

(iii) Interference with meter: - No meter shall be disconnected from the service pipe or otherwise interfered with, except with the permission of the Commissioner.

15. The Commissioner, Municipal Corporation may withdraw or restrict water supply during peak load hours for non domestic use or at any other time if it should appear necessary to do so in order to maintain a sufficient supply of water for domestic purposes.

The Commissioner, Municipal Corporation shall withdraw water supply for irrigation purpose whenever it is misused or during the period of building construction.

16. **Correctness of meter-** The consumer in respect of any metered connection may challenge the correctness of his meter within 15 days of receipt of readings of the meter on the payment of the following fee (including dismantling and re-installation fee) and if on testing, the meter is found to record ten percent or more in excess of the actual quantity of water flowing through it, the fee shall be credited: -

Sr. No.	Size of the Meter	Amount of testing fee.
i)	½" or 15 millimeters.	Rs. 80.00
ii)	¾" to 1" or 20 millimeters to 25 millimeters.	Rs. 100.00
iii)	1½" or 40 millimeters.	Rs.120.00
iv)	2" to 3" or 50 millimeters to 80 millimeters.	Rs. 140.00
v)	4" or 100 millimeters	Rs. 160.00
vi)	6" to 8" or 150 millimeters to 200 millimeters.	Rs. 180.00
vii)	10" to 12" or 250 millimeters to 300 millimeters.	Rs. 200.00

Provided that in case the meter is found tampered with, the following penalty shall be imposed: -

- ½" dia Rs. 350/-
- ¾" dia. Rs. 750/-
- 1" dia. Rs. 2000/-
- Above 1" dia. Rs. 3000/-

The competent authority for levying the said penalty shall be the Executive Engineer or S.E.M.C. and the same shall be reviewed by the Chief Engineer. The appeal shall lie with the Commissioner, Municipal Corporation, Chandigarh.

**17. Replacement of Meter:-**

(i) The Commissioner shall cause a meter to be removed from service pipe and be replaced by a new meter or by a meter which has been satisfactorily repaired and tested:-

- (a) when the meter reading book shows that the consumption has fallen off and the cause of the fall can not be ascertained.
- (b) where the meter is damaged or is not recording or is otherwise out of order; or
- (c) after continuous service of 24 months.

(ii) A meter removed under clause (i) shall be examined and where necessary shall be repaired, cleaned and oiled.

(iii) The meter shall then be tested and shall not be passed for service unless its readings are accurate within five percent. The result of the test shall be recorded in the register of testing in Form 'D' given in Annexure I.

**18. Authenticity of Consumption:** - Entries in the register of a meter shall be *prima facie* evidence of the quantity of water consumed.

**19. Refund of Excess Consumption recorded:** - If in the course of any month a meter is found to be registering not less than five per cent in excess, the consumer shall be entitled to have the charge made to him for consumption of water reduced proportionately for the period from the first day of the month previous to the month in which the testing fee, referred to in bye-law 16 is deposited to the day on which the meter is set right. The excess payment if any will be adjusted in the subsequent bills and cash/cheque payment will not be made/issued to the consumer.

**20. (i) Charges in case meter is removed or does not record:** If in any month the meter of any connection ceases to register or has been removed for repair or renewal the Commissioner shall be entitled to charge for that month an amount equal to the average amount levied for the corresponding month of the previous year and two months preceding such month, or if the connection was not in existence or the supply had been cut off during such period an amount not less than the amount levied during the month previous to the month in which the meter ceased to register or was removed for repair or renewal.

**(ii)** The proper working of water meter of 20mm and above shall entirely rest with the consumer who shall be intimated of its being defective through remarks on the water bill itself. Such consumers shall be required to replace their water meters within a maximum period of four months from the date of issue of last bill bearing the remarks that the meter is defective. The charges for the period for which the meter remained defective will be on the basis of highest consumption of two months during the last one year. In case of non replacement of water meter within four months, the water supply shall be disconnected without any further notice.

**(iii)** In case a meter is found to be defective by the functionaries of the Corporation and the bill on the basis of meter reading can not be issued, the water charges for the meter under repair/ replacement would be on the average consumption for the last twelve months from the date of the defect is discovered. In case the meter has been installed within 12 months of the discovery of the defect, then it will be on the basis of average total consumption.

**21. Bill of demand:** - The bill of demand for meter rent and water consumed shall be presented by the Commissioner bi-monthly and shall be paid within fifteen days from the date of presentation of the bill.

Explanation: - For the purpose of this bye-law a bill shall be deemed to have been duly presented if it is sent to the registered address of the consumer.

**22. Connections:-**

- (i) Every private connection shall be fitted with at least a ferrule, a stop-cock, meter service pipe and a tap. If in any house or premises the connection is found to be without the above fittings, the connection may be cut off as laid down in bye-law 34 or closed as laid down in bye-law 35.
- (ii) All pipes, ferrules, stop-cocks, meters and other fittings of the connection shall be under the control of the Commissioner. Access to these shall be had by any official authorized by him in that behalf, at any time for repairing and altering the said pipes, taps etc. or for reading the meters.
- (iii) No portion of any water connection of or the pipe or main leading to it or meter shall be tampered with by any consumer in any way whatsoever, whether for the purpose of repair, alteration or any other purpose except with the written permission of the Commissioner.
- (iv) The registered consumer shall be liable to pay the cost of damage and/or for loss of meter, its surface box or any other material installed by the Commissioner for giving connection to his house or premises provided that in the event of damage to the meter which, in the opinion of Commissioner, is willful the connection shall be closed as provided for in bye-law 35 A and 35 B.

**23. Maintenance of consumer's pipes and fittings:-**

- (i) Every consumer shall maintain the stop taps, pipes and other fittings inside the house or premises in water-tight conditions and in thorough working order.
- (ii) The Commissioner shall be entitled to depute an official to inspect the water supply installations within the house or premises of the consumer at any time during the day between 8.00 a.m. and 5.00 p.m. During night time, after the supply hours, only an officer of the rank of Sub Divisional Officer or above shall be authorized for inspection.

If the installation or any part thereof is found to be defective; the Commissioner may serve a notice on the consumer to rectify the defect within 24 hours. In the case of serious defect involving heavy wastage of water or endangering safety of the residents or building, the connection may be cut off without notice as provided for in bye-law 34 or closed as provided for in bye-law 35 A and 35 B.

**24. Consumer's fitting, testing and stamping:** - All consumers' fittings of whatever kind shall conform to the provisions and specifications given in Annexure II or to such further standards as may from time to time be prescribed by the Commissioner and whether so specified or not shall be submitted for approval to the Commissioner before being fixed. All such fittings shall be maintained, repaired and renewed at the consumer's expense to the satisfaction of the Commissioner. All consumer's fittings or apparatus used in connection with the water supply of Municipal Corporation shall be tested and stamped by the Commissioner or/ and shall bear a test mark or stamp approved by the Commissioner as guaranteeing conformity with these bye-laws.

**25. Consumer's pipes and fittings:** - All consumer's pipes and fittings shall be provided and laid at the consumer's cost and no consumer shall be entitled to supply of water unless and until such pipes and fittings and laying and fixing thereof are approved by the Commissioner on compliance with these bye-laws and unless proper drainage arrangements have been made for the disposal of waste water and approval for supply of water has been obtained from the Commissioner.

**26. Erection of Water Closets to be approved:** - No connection shall be granted for the supply of water to any water-closet or urinal unless its erection is approved by the Commissioner and sufficient storage is provided as specified in the building bye-laws.

**27. Premises not to be supplied through more than one communication pipe:** -

(i) No house or premises shall be supplied with water by the Commissioner, by more than one communication pipe except as provided in Annexure II and where independent plumbing system for each floor does not exist.

(ii) Independent Water Connection can however, be allowed by the Commissioner, for each floor of the house or premises provided that independent plumbing system stands laid for each floor.

**28. Separate communication pipe to every premises:** - Every house or premises supplied with water by the Commissioner shall have its own separate communication pipe. No communication pipe shall be used to supply water to more than one house or premises provided that in the case of a group or block of houses or premises, the water charges of which are paid by one owner, the said owner may at his option have the communication pipe sufficient for such group or block.

**29. Duties of Consumer:-**

(i) No consumer shall

(a) use or suffer or permit to be used a connection in such a way as to cause waste or unauthorized use of water.

(b) fix any tap in any court-yard, passage or outside any houses or premises, so as to be available for use by the public without special permission in writing from the Commissioner, or fix any tap in close proximity to places where injurious fumes are likely to be produced, or fix any cock or connection to any tank or reservoir so as to permit any part of the contents of the said tank or reservoir to siphon back into the consumer's pipes.

(c) use or permit any contrivance having the effect of joining the Corporation system of pipes with any other source of water not belonging to the Corporation or any cistern or other receptacle used for storage of rain water.

(d) re-open any connection that has been stopped or re-connect the connection pipe with the City Supply Main when the connection pipe has been severed from the said main except with permission of the Commissioner.

(e) alter the index to any meter or prevent any meter from duly registering the quantity of water supplied.

(f) obstruct or use water before it has been registered by a meter set for the purpose of measuring the same.

(ii) A consumer shall pay for all water registered by meter fixed in his house or premises subsequent to a burst in the service pipes when the Commissioner is satisfied that adequate precautions had not been taken.

**30. Prohibited connections of Consumer's pipes:** - No service pipe shall be connected to any water closet, urinal, steam boiler or to any hot water system or any apparatus used for heating or any closed vessel other than through a cistern of such size and description as the Commissioner may direct.

**31. Storage tank of domestic use in public buildings, houses and industrial buildings:-**

- (i) (a) In every public building, ware-house and industrial building, separate tank shall be provided for storage of water required for domestic purposes. The capacity of the tank shall be worked out at the rate of at least 60 liter per occupant.
- (b) In case of commercial building separate storage tanks for storage of water required for domestic purposes shall be provided for the capacity referred to in sub clause (a) if so required by the Commissioner.
- (ii) Character of cisterns and ball valves:-
- (a) Every storage and feed cistern, shall at all times be made and maintained water tight, shall be properly covered with a close fitting, dust-tight mosquito-proof lid rendering contamination impossible and fitted with locking arrangements. It shall be provided with a sound and suitable ball cock of the prescribed kind securely fixed to the cistern independently of the service pipe so that the ball may not become submerged, when the level of the water in the cistern is below the warning pipe or allow the water to rise within 25mm of the lower side of the overflow or warning pipe and it shall be provided with an efficient and mosquito-proof warning pipe.
- (b) The overflow or warning pipe shall be fixed in an exposed and conspicuous position where the discharge of water can be readily seen. The outlet of every warning pipe, shall not be less than 60cm above any gully over which the same may be fixed. All warning pipe unions shall not be less than 20mm bore screwed to Indian Standard threads and so fixed that the bottom of the pipe shall be 25mm above top water level.
- (c) A scour pipe and valve shall be provided on the underneath for scouring and cleaning purposes.
- (d) A stop cock shall be provided on the outlet pipes of all cisterns fixed in an accessible position.

**32. Cisterns to be accessible:** - Every cistern or storage tank shall be easily accessible and placed in such a position as to admit of thorough inspection and cleaning, and if placed within a house or building shall have a clear space of not less than 80cm between its top and any ceiling, rafter or roof. No cistern or storage tank except those supplying water to closets and urinals shall be fixed in any water closet, urinal or in any place in which injurious gases are likely to be produced and as far as practicable shall not be placed immediately over any water closet or urinal.

**33. Cleaning of Cisterns:** - Every feed cistern or storage cistern shall be cleaned by the owner at least once a year.

**34. Cutting off a connection:** - Every connection shall be cut off on the request of the consumer or by order of the Commissioner on account of the following reasons:-

- a) in the interest of water works.
- b) for the purpose of effecting repairs to any part of the water supply system.
- c) if the bill for water supply and meter rent remains unpaid for a period of one month from the date of presentation of the bill to the consumers.
- d) in case, where in the opinion of the Commissioner, the use of water causes the house or premises to become unsanitary.
- e) in case, where in the opinion of the Commissioner adequate drainage arrangements have not been made for disposal of waste water.

- f) if, in the opinion of the Commissioner, danger is involved to the occupants of the house or premises or to the structural stability of such houses or premises or parts thereof.
- g) for mis-use or infringement of any bye-law; or
- h) as provided for in bye-law 22 (i).
- i) in case, where the owner or occupier has used or dealt with the premises in a manner contrary to any condition imposed on the transfer of land/building by the Appropriate Government, as the case may be, however the water connection shall not be cut off unless the owner or the occupier as the case may be, has been given reasonable opportunity of being heard.

**Explanation:** - The cutting off a connection means merely the closing the stop tap and removing of the meter.

**35A: Closing of a connection from the ferrule:**

Any registered consumer who wishes to close his connection from the ferrule permanently shall give seven days notice to the Municipal Corporation. A fee of Rs. 200/- shall be recoverable from the consumer. No charge shall be made for water or meter rent after the expiry of the period of notice, provided there is no habitation/ tenant in the premises

Provided that the Municipal Corporation reserves the right to close the connection as provided for in bye-law 22 (i) or 22 (iv) or for infringement of the provisions of these bye-laws.

**Explanation:** - The closing of a connection means the closing of connection from ferrule, removal of the meter and the severance of the service pipe at any point beyond the stop tap considered suitable by the Municipal Corporation.

**35B. Closing of a connection from water meter:** - Any registered consumer who wishes to close his connection shall give seven days notice to the Commissioner. A fee of Rs. 50/- shall be recoverable from the consumer. No charge shall be made for water or meter rent after the expiry of the period of notice.

Provided further that the Commissioner reserves the right to close the connection as provided for in bye-law 22 (i) or 22 (iv) or for infringement of the provisions of these bye-laws.

**36. Re-establishing/ re-opening of a cut off connection:** - A connection that has been cut off under bye-law 34 shall be re-established only upon payment of Rs. 50/- as re-connection fee.

**37. Re-opening of a closed connection:** - Any application for restoring a connection which has been closed under bye-law 35 shall be dealt with as if it were an application for a new connection.

**38. Consumer other than an owner of premises:-** If any person other than the owner of any premises to which a connection has been made or his duly authorized agent wishes to re-open a connection or to keep open a connection, which would otherwise be closed, he/she shall enter into an agreement with the Commissioner undertaking the responsibilities of the registered consumer and shall remain responsible for the connection so long as it remains open and if the Commissioner thinks fit, such person shall deposit a sum of Rs. 1000/- as security for the cost of water to be supplied and such amount shall be kept intact and not set off against any money due from such consumer until the connection is closed.

**39. Private Tankers:** - Private tankers shall not be allowed to be filled up from the water connections sanctioned by the Corporation for construction/renovation/addition and alterations of Government/Private works. If any of the consumers/beneficiaries/contracting agency uses water through tankers or otherwise from another source also shall be charged as per Bye-Law 13.

**40. Private Water Troughs:-** Watering trough for the use of horses or cattle supplied with the water from the City Water Works shall be of cast iron or other material approved by the Commissioner and fitted with a ball cock specified in Annexure II. Such Ball cock shall be enclosed in a box. The pipe supplying water to the trough shall be properly and completely protected from damage to the satisfaction of Commissioner.

**41. List of Licensed Plumbers:** - The Commissioner shall maintain a list of licensed plumbers which shall be open for inspection to any person.

**42. Work to be done by licensed plumbers:-** All work carried out by consumers in connection with the supply or use of water which is required to be done under any of these bye-laws shall only be executed by one or the other plumber named in the list referred to in bye-law 41 or their workmen.

**43. Plumber's Name to be furnished:** - Every person who employs a licensed plumber to execute any such work shall furnish to the Commissioner the name of the plumber.

**44. Penalty for infringement of bye-laws:** - Any person who commits a breach of any of these bye-laws shall be punishable with fine which may extend to Rs. 500/- and when the breach is a continuing breach, with a further fine which may extend to one hundred rupees for each day after the first breach, during which the breach continues.

**45 (i)** The Municipal Corporation, Chandigarh, shall charge the following amount from the owners of the premises within its municipal limits who install tubewells in their premises after obtaining prior sanction from the competent authority:

Size of the bore	Amount
50 mm (2")	9,000/- Per Month
65 mm (2-1/2")	15,000/- Per Month
80 mm (3")	22,000/- Per Month
100 mm (4")	26,000/- Per Month
120 mm (5")	40,000/- Per Month
150 mm (6")	45,000/- Per Month
Above 150 mm (above 6")	50,000/- Per Month

**(ii)** The consumer will be charged double the normal rates described above, for installation of tubewell without approval of the competent authority for the period from the date of installation of the tubewell till the approval is obtained in this behalf.

**(iii)** The word size of the bore should be read as size of the lowering assembly of the tube well. Any tube well installed by Municipal Corporation will not be charged any water tariff. However, the tube wells installed by the private persons, individuals or any other departments for any purpose i.e. drinking, irrigation or commercial shall be charged as per rates already specified therein.

**46: Change of water tariff from commercial to domestic:**

For change of water tariff from commercial to domestic, an affidavit shall be submitted by the consumer where the commercial activity was previously carried out but subsequently stands stopped. On the basis of the recommendations of the SDE, the tariff shall be changed by the Executive Engineer.

**47: Illegal use of Pumps and Motors:-**

No direct on line water boosting arrangement shall be installed by the consumer. In case, it is found to be installed on the direct water supply system within the premises, the following action shall be taken against the consumer:-

- a) Confiscation of pump/motor for first offence
- b) Confiscation of pump/motor with a warning for second offence
- c) Confiscation of pump/motor and a fine of Rs. 500/-

**48: Deposit of security of water connection by the Govt. Contractor:-**

For obtaining temporary water connection, the Govt. contractor should also deposit refundable security (along with the application). The security so deposited will be refunded after the completion of the work when the concerned official/SDE/EE and water supply Sub Divisional Office will certify that full amount of water charges have been deposited and water connection has also been disconnected at site. In case full amount of water charges is not deposited by the concerned department, the same will be adjusted from the security of the work Executing Agency. The structure of refundable security will be as under:-

Works upto Rs.

Sr. No.	Works upto Rs.	Security Amount
1	1.00 lacs	Rs.1000/-
2	1.00lacs to 10.00 lacs	Rs.3000/-
3	10.00 lacs to 50.00 lacs	Rs.10000/-
4	50 lacs to 100.00 lacs	Rs.15000/-
5	Above 100 lacs	Rs.25000/-

**49: Illegal restoration of already disconnected water supply:-**

To streamline the levy of water charges in cases where disconnected supply is restored without proper authority, the consumers shall be charged the water charges for the consumption at the penal rates which will be double the applicable rates of the tariff structure along with defaulting amount. Additional charges of Rs.500/- will also be charged for disconnection of water supply from the ferrule.

**50: Disputes Settlement & Redressal Committees:-**

i) Any question, dispute or difference, whatsoever arising in respect of water connections obtained by the consumers from the M.C. Chandigarh under these Bye-laws regarding water tariff, charges, penalties etc. imposed by the competent authority in accordance with or on account of violation of the said byelaws shall be referred to the following Dispute Redressal Committees constituted to settle the disputes.

ii) **The various Reviewing and Appellate Authorities shall be as under:-**

Sr. No	Competency for settlement of dispute	Reviewing Authority	Appellate Authority
1	Up to Rs.10,000/-	Divisional Level Dispute Redressal Committee.	Circle Level Dispute Redressal Committee.
2	From Rs.10,001/- to Rs.1,00,000/-	Circle Level Dispute Redressal Committee.	Chief Level Dispute Redressal Committee.
3	Above Rs.1,00,000/-	Chief Level Dispute Redressal Committee.	Commissioner Level Dispute Redressal Committee.

**The following Committees shall act as Review / Appellate authorities for settlement of dispute in the water charges bills:-**

**A) Divisional Level Dispute Redressal Committee:-**

i.	E.E.M.C.P.H	Chairman
ii	Municipal Councilor (to be nominated by the Mayor).	Member
iii	Municipal Councilor (to be nominated by the Mayor).	Member
iv	A.C.(F&A)	Member
v	SDE (from other division.)	Member
vi	SDE (concerned)	Nodal Officer

This Committee shall act as a Reviewing authority for the disputes involving up to an amount of Rs. 10,000/-.

**B) Circle Level Dispute Redressal Committee:-**

i.	S.E.P.H.M.C.	Chairman
li	Municipal Councilor (to be nominated by the Mayor).	Member
lii	Municipal Councilor (to be nominated by the Mayor).	Member
Iv	C.A.O.	Member
V	E.E.M.C.P.H. (concerned)	Member
vi	S.D.E. (concerned)	Nodal Officer

This Committee shall be the Reviewing authority for the disputes involving an amount ranging from Rs.10, 001/- to Rs.1, 00,000/- and shall act as an Appellate Authority for an amount up to Rs.10, 000/-.

**C) Chief Level Dispute Redressal Committee:-**

i.	C.E.M.C.	Chairman
ii.	S.E.M.C.P.H.	Member
lii	Municipal Councilor (to be nominated by the Mayor).	Member
Iv	Municipal Councilor (to be nominated by the Mayor).	Member
V	C.A.O.	Member
vi	E.E.M.C.P.H. (concerned)	Nodal Officer

- C.E.M.C. means Chief Engineer, Municipal Corporation, Chandigarh.
- S.E.M.C.P.H. means Superintending Engineer, Public Health, Municipal Corporation, Chandigarh.
- C.A.O. means Chief Accounts Officer, Municipal Corporation, Chandigarh.
- E.E.M.C.P.H. means Executive Engineer, Public Health, Municipal Corporation, Chandigarh.
- S.D.E. means Sub Divisional Engineer, Municipal Corporation, Chandigarh.

This Committee shall be the Reviewing authority for the disputes involving an amount beyond Rs.1, 00,000/- and shall act as an Appellate Authority for the disputes involving from Rs. 10,001/- to Rs.1, 00,000/-.

**D) Commissioner Level Dispute Redressal Committee:-**

i.	Commissioner, M.C.	Chairman
ii.	Chief Engineer, M.C.	Member
iii.	S.E.P.H. Circle	Member
iv.	Municipal Councilor	Member
v.	Municipal Councilor	Member
vi.	C.A.O.	Member
vii.	E.E. M.C.P.H. (concerned)	Nodal Officer

This committee shall act as an Appellate Authority for the disputes beyond Rs.1.00 lac.

**iii) Procedure For Making An Application**

In case, the consumer is not satisfied with the billed amount, he/she will have to make a written request to the Nodal Officer of the concerned Committee along with 33% of the billed amount in the shape of the draft receipt. The Nodal Officer shall arrange a meeting of the Dispute Redressal Committee once in a month and place all such requests before the Committee for decision.

In case, the consumer is not satisfied with the decision of concerned Dispute Redressal Committee (Reviewing Authority), he can make an appeal to the Appellate Authority in writing within 15 days from the decision of Reviewing Authority after depositing the remaining 17% so as to cover 50% of the total amount.

In all these Dispute Redressal Committees, the Consumer and / or his authorized representative shall be given full opportunity to put his / her case before the concerned Dispute Redressal Committee. Normally, these committees shall try to arrive at a consensus decision. In case of difference of opinion amongst the Chairman / Members thereof, the case will be decided with a majority opinion present. The Dispute Redressal Committee shall pass speaking orders/decisions and specify clearly, if any relaxation of rules is involved in the case. The Committee members, if required, can also inspect / visit the premises to access the factual position. Each Dispute Redressal Committee shall decide the cases by holding maximum two meetings for any disputed case and in case the consumer or his/her authorized representative fails to turn up in the meeting, the decision of the Review/Appellate Authority shall be considered as final. At-least one meeting will be convened in a period of one month by each committee to decide the case.

Decision of the Appellate Authority will be final and no further appeal shall be entertained. These Committees shall review and decide all the cases including waiving off irrecoverable amounts. Further these Committees shall consider/review all the disputed cases of the consumers, who have been sanctioned water

meter connections including cases relating to excessive charging of water bills due to following reasons:

- a) Premises remained locked after construction but water bills kept on increasing every month.
- b) Premises initially occupied but thereafter remained locked for considerable period.
- c) Excessive water bill on account of high average consumption due to any technical defect in water meter including recording of wrong water meter reading.
- d) Excessive water charges bill due to leakage within the premises of the consumer.
- e) Water connection got sanctioned but physically no water connection was installed at site and the construction was not commenced or only a part of the building constructed but remained incomplete.
- f) Excessive water bill due to levy of commercial charges where the commercial activity was not carried out at all or was carried out for a limited period.
- g) To settle disputed bills, where the M.C. disconnected the water supply but the same was reconnected by the consumer without the permission of M.C./informing the M.C.
- h) Building was not fully occupied, only a chowkidar / watchman residing for watch and ward.

All the pending cases lying for consideration / review shall be forwarded to the concerned committees by the SDEs of the area under their jurisdiction within a month from the issue of this notification. However, the cases already decided prior to the formation of these committees shall not be reopened.

**51. Sewer connection charges for release of sewerage connection for the newly constructed to be constructed buildings:**

Sr. No.	Description of buildings	Rates for new sewerage connection
For flats constructed by Chandigarh Housing Board		
1.	Flats having covered area upto 500 square feet	Rs. 500/-
2.	Flats having covered area from 500 square feet to 1000 square feet	Rs. 1000/-
3.	Flats having covered above 1000 square feet	Rs. 2000/-

(There will be no sewerage connection charges for the dwelling units being allotted under rehabilitation scheme for slum dwellers)

In Marla Houses		
1.	Upto 10 Marla House (250 square yards)	Rs. 1,000/-
2.	Above 10 Marla house and upto 1 kanal houses (251 to 500 square yards)	Rs. 2,000/-
3.	Above 1 kanal (Above 500 square yards)	Rs. 3,000/-
4.	Industrial construction (Upto 1 kanal)	Rs. 5,000/-
5.	Above 1 kanal	Rs. 10,000/-
6.	Hotels	Rs. 10,000/-
7.	Institutions	Rs. 10,000/-

Sewerage cess within the Municipal limits of Chandigarh Municipal Corporation shall be charged at the following rates:

1. Residential buildings, Rs. 10/- per W.C. Per Month.
2. Hotels, Institutions and all other categories Rs. 50/- per W.C. Per Month

**52. Repeal and Savings:** The Chandigarh Water Supply Bye-laws, 1960, are hereby repealed.

Provided that such repeal shall not affect-

- (a) the previous operation of the bye-laws so repealed or anything duly done or suffered there under; or
- (b) any obligation or liability accrued or incurred under the bye-laws so repealed; or
- (c) the continuation of any legal proceedings or remedy in respect of any such obligation or liability so accrued or incurred as if the bye-laws of 1960 had not been repealed.

Provided further that subject to the preceding proviso, anything done or any action taken or purported to have been taken under the bye-laws so repealed shall in so far as it is not inconsistent with the provisions of these bye-laws, be deemed to have been done or taken under the corresponding provisions of these bye-laws and shall continue in force accordingly, until so specifically provided under these bye-laws.

RAM NIWAS, IAS,  
Secretary Local Government,  
Chandigarh Administration.

Endst.No.6/1/195-FII(8)-2011

Dated, the

A copy is forwarded to the Controller Printing and Stationery, Union Territory, Chandigarh for publishing the above notification in the Chandigarh Administration Gadget (Extra-Ordinary). After Publication supply 20 printed copies to this Department for official use and record.

Superintendent Finance-II,  
For Secretary Local Govt.,  
Chandigarh Administration.

Endst.No.6/1/195-FII(8)-2011/4090

Dated, 24.05.2011

A copy is forwarded to the Commissioner, Municipal Corporation, Chandigarh for information and necessary action w.r.t. his Memo No.CE/MC/1259 dated 10.02.2011.

Superintendent Finance-II,  
For Secretary Local Govt.,  
Chandigarh Administration.  
Dated, the

Endst.No.6/1/195-FII(8)-2011

A copy is forwarded to the Director Public Relations, Chandigarh Administration for necessary action.

Superintendent Finance-II,  
For Secretary Local Govt.,  
Chandigarh Administration.

**ANNEXURE-I**

No.....

New/ Old A/C

**FORM A**  
**(See Bye-Law 6)**

Supdt.

**Form Of Application For A Connection For Water Supply From Distribution Mains Of The Municipal Corporation, Chandigarh To Be Applied (To S.D.E. Public Health).**

PRESENTED BY: -

Name \_\_\_\_\_

Address \_\_\_\_\_

I / We the undersigned hereby make application for sanctioning a water connection to the premises and for the purpose described below and agree(s) to pay such charges as applicable.

I / We undertake to abide by the bye-laws and regulations as amended from time to time.

I / We agree that the Commissioner shall with or without notice have powers to close the connection at any time and can have access to my/our house, if necessary for any reason what so ever.

Shri \_\_\_\_\_ licensed plumber has been instructed by me to carry out the plumbing work.

**Signature of applicant/ Owner  
Or his recognized agent of house  
Or Premises)**

**(Signature of President/ Secretary/  
Administrator of Co-operative Society)**

**DESCRIPTION OF PREMISES: -**

House No. \_\_\_\_\_ is situated, Sector \_\_\_\_\_.

**PARTICULARS OF CONNECTIONS: -**

Approximate length and size of service pipe i.e. from ferrule to water meter \_\_\_\_\_.

No. of taps installed in the premises \_\_\_\_\_.

No. of sanitary fittings (such as W/C, Urinals).\_\_\_\_\_

Purpose for which water is required. Domestic / irrigation / Construction.

I / We hereby undertake to give the Commissioner due notice of any additions or alterations of the above mentioned supply which I / we may desire to make.

**Signature of applicant.**

I \_\_\_\_\_ (Licensed plumber) to hereby agree to carry out plumbing works of the above mentioned premises of the applicant.

**Signature of plumber**  
(With License number)

**FOR OFFICE USE ONLY: -**

Size of connection: \_\_\_\_\_.

Cost of connection to be deposited by the applicant as per bye laws \_\_\_\_\_.

Certified that the service fittings have been completed in the premises by the consumer.

For villages:

The No Objection Certificate from the B&R Wing of the M.C. has been obtained and attached.

Sanctioned / Recommended

Recommended

**Sub Divisional Engineer.**

**Junior Engineer**

**COST OF CONNECTION**

**(To be filled in by the Office)**

\_\_\_\_\_ ferrule complete Rs. \_\_\_\_\_

\_\_\_\_\_ connection pipe (inches in diameter laid complete  
Rs. \_\_\_\_\_

\_\_\_\_\_ stop tap fixed completed \_\_\_\_\_

\_\_\_\_\_ meter installation charges including cost of meter chamber and  
cover with locking arrangement Rs. \_\_\_\_\_

Total Rs. \_\_\_\_\_

**FORM-B**  
**(See Bye-Law 6)**  
**Form of Completion Report.**

Completion Report of Plumbers with reference to application No. \_\_\_\_\_ dated \_\_\_\_\_ of house connection, alteration or extension at the premises known as \_\_\_\_\_ as sanctioned by the Commissioner \_\_\_\_\_ vide his No. \_\_\_\_\_ dated \_\_\_\_\_ size of ferrule \_\_\_\_\_.

Size of Controlling stop tap \_\_\_\_\_ )

Date of Installation of meter \_\_\_\_\_ ) For Office use.

Size \_\_\_\_\_ inches, Meter No. \_\_\_\_\_ Manufactured by \_\_\_\_\_.

**(The following to be filled in by the Plumber).**

1. Diameter of pipes \_\_\_\_\_
2. No. and Size of bib taps with description:-  
Cold \_\_\_\_\_  
Hot \_\_\_\_\_
3. No. of Flushing Cisterns with size and connections:- \_\_\_\_\_
4. No. of Water Closets stating patterns \_\_\_\_\_
5. Size and capacity of storage cistern \_\_\_\_\_
6. Hot Water fittings with details \_\_\_\_\_.
7. Date of completion of work by the Plumbers \_\_\_\_\_

Certified that no deviations in the work as sanctioned by the Commissioner have been made.

Signature of Plumber.

**FORM-C**  
**(See bye-law 14).**  
**Register of Service and Repair of Water Meters.**

Size \_\_\_\_\_ Inches \_\_\_\_\_ Meter No. \_\_\_\_\_

Manufactured by \_\_\_\_\_.

Period of Service In Service			Meter Reading			Litres/KL recorded in meter reading be kept.	Reason for Return	Nature of Repair to meter	Cost of Material			
Put in Service	Take n off	Month and Days	At date of issue	At date of return	Litres/KL recorded				Labour	Material	Total	Remarks
1.	2.	3.	4.	5.	6.	7.	8.	9.	10.	11.	12.	13.

**FORM-D**  
**(See Bye-Law-17).**  
**Register of Testing of Water Meter**

Size \_\_\_\_\_ millimeters \_\_\_\_\_ Meter No. \_\_\_\_\_

Manufactured by \_\_\_\_\_.

Date of Test.	Full Bore Test. Meter Readings.			Percentage or	Slow Test Meter Reading	Percentage or	Remarks
	At Start	At finish	Litres/KL				

**Annexure II**  
**(See Bye-laws 6, 8, 11, 24, 27 and 40)**

**Water Supply Regulations, referred to in the bye-laws, for the proper supply of water and for the prevention of waste or misuse of water .**

**1. Application:-** A person for the purpose of conveying, delivering, receiving or using water supplied by the Commissioner shall not :-

- a) use any water fitting, which is of such a nature or is so arranged or connected, as to cause or permit or likely to cause or permit waste or mis-use or erroneous measurement or contamination or reverberation in pipes.
- b) use any water fitting which is not in accordance with such of the particulars and requirements of those regulations as may be applicable to it; or.
- c) arrange connect, disconnect, alter or renew any water fitting in contravention of any requirement of these regulations.

**2. Size of communicating pipe:-**

(a) The size of communicating pipe shall be based on the area of the floor or the combined area of floors excluding terrace floors of the building to be served and will be in accordance with the following scale :-

Floor Area in Square feet.		Size of communicating Pipe
From	To	
1	2,000	1/2" internal diameter. (15 mm)
2,001	5,000	3/4" internal diameter.(20 mm)
5,001	10,000	1" internal diameter.(25 mm)
10,001	18,000	1-1/4" internal diameter (30 mm)
18,001	30,000	1-1/2" internal diameter.(40 mm)

Provided that if any premises exceeding 40 feet in height is provided with water closets, a separate additional communicating pipe may be granted for supplying water, the size of such communicating pipe shall be based on one-fourth of the combined floor area of the building.

Provided further that if the occupants of high buildings are unable to obtain a sufficient supply an additional communicating pipe may be granted.

- (b) The size of the communication pipe shall be based on its capacity of discharging a quantity adequate to the requirement of the house or premises, for domestic and flushing purpose, and the plinth or entrance of the house or premises taking into consideration the length of the communication and service pipe, the period of supply and the pressure head available in the City Supply Main.

In non-residential premises the size of the connections shall be worked out on the exact requirement of the premises in normal working, after allowing 45 Liters per head per day for domestic and flushing requirements of the persons working therein.

No stop cock, ball valve, union or other fittings in the course of any communication pipe upto and through the stop cock shall in any part be less than that of a ferrule.

**3. Material of Pipes:** - All consumers' pipe shall be of lead galvanized iron, cast iron, brass or copper and shall conform in every respect to the particulars and specified as hereinafter given.

**4. Galvanized iron Pipes:** - Pipes shall be of galvanized iron of the Indian Standard water quality strength and capable of with standing pressure of 20 Kg per square centimeter. They shall be of the best quality with smooth interior water way, of equal thickness throughout and of not less than the following dimensions and otherwise shall comply with the standard specifications for pipe threads issued by the Engineering Standard Committee. The weight and thickness of G.I. pipe and special should be as per IS Standard and not less than 'B' Class pipe to be used by the consumer.

Every Malleable Cast Iron fitting used in connection with any such pipe shall comply with the relevant requirements of Indian Standard Specification for malleable cast iron pipe fittings.

**5. Lead Pipes –**

(a) All lead pipes in place of galvanized iron pipes may be allowed by the Commissioner at his discretion in special cases only.

(b) All end pipes shall be hydraulic drawn of equal substance and thickness throughout, capable of with standing pressure of 20 Kg per square centimeter and of weight not less than as per provision in the IS Standard.

(c) All warning pipes shall not be less than  $\frac{3}{4}$ " (20 mm) bore and shall be screwed to Indian Standard Pipe threads and so fixed that the bottom of the pipe will be 1" (25 mm) above the top water level.

(d) Whenever lead pipes are used, every lead joint thereof shall be of kind called plumbing wiped joint.

(e) All connections between lead and iron (or other meter) pipes shall be made with copper or brass thimble.

(f) When any water fitting is connected by a lead pipe by means of wiped joint, not less than one and a quarter inches of such fitting shall be included within the wiped joint.

**6. Cast Iron Pipes:-**

(a) Cast Iron Pipes shall comply with Indian Standard Specification for vertically cast pipes for water, gas and sewerage or centrifugally cast (spun) iron pipes for water, gas & sewer and shall be capable of withstanding a pressure of a column of water 120 meter in height. These pipes will be allowed only in case of large estates or industrial concerns etc.

(b) The joint of cast iron socketted pipes shall be made with gaskets of hemp or yarn and metal lead properly caulked. The length of such lead joints, the quantity of lead and yarn used, shall be as per standard specifications. The joints of cast iron flanged pipes shall be securely bolted together with some suitable rubber or other insertion.

**7. Copper Pipes:** - Copper pipes connected by means of screw joints shall comply with Indian Standard Specification for copper tubes and their screw threads except in so far as that standard relates to outside diameters and screw threads. The outside diameters and screw threads of such pipes shall comply with Indian Standard Specification for screw threads of copper tubes.

**8. Brass Pipes:** - All brass pipes, shall be thoroughly annealed seamless drawn brass taking of standard iron pipe gauge and of not less than the weight as per Indian Standard prescribed by BIS.

**9. Bends or curves in pipes:** - No more bends to be allowed than are absolutely necessary shall be provided nor any bend or curve in any pipe shall be made so as to materially diminish the water way or alter the internal diameter of the pipe in any part. No bend shall be affected by heating nor there be any such bend or long sweep as to cause risk after splitting.

**10. Point of discharge of Pipes:** - No point of discharge of all pipes shall be above ground and easily visible.

**11.** No Pipe to be laid through Sewer etc: - No pipe shall be used for the conveyance of or in connection with water which is laid or fixed through, in or into any drain, sewer cess pool or any manhole connected therewith, or into or through any ash pit or manure pit or any place where the water conveyed through such pipe may be liable to become fouled or where the pipe may become unsound except where such use is unavoidable. In every such unavoidable case, such pipe shall be passed through an exterior air tight and water tight pipe or jacket of cast iron or other material approved by the Commissioner of sufficient length and strength to the satisfaction of the Commissioner, so as to bring any leakage there from within easy observation.

**12. Supports of Pipes:** - Every pipe shall be adequately supported and shall be so aligned as to avoid air locks.

**13. Protection of Pipes and fittings:** - Every pipe laid under ground shall be reasonably projected from corrosion and risk of injury and when not beneath the buildings, shall, where practicable, be not less than two feet below the finished ground level. All pipes other than warning pipes and fittings shall be so laid or fixed as not to render them liable to any risk or injury or waste or contamination of water.

**14. Accessibility of Pipes and fittings:** -All Pipes and fittings laid or fixed inside any building shall so far as is reasonably practicable be readily accessible for examination, repair or replacement and shall not be embedded in the plaster, stone or brick work of any wall.

Provided that this regulation shall not prohibit the enclosing of any pipe in a properly designed chase or duct so constructed that the pipe is reasonably accessible for examination, repair or replacement.

**15. Provision of stop cock and water meters:**

(i) Every person who shall lay or use any service pipe shall permit the Commissioner to fit thereon a stop tap and a water meter enclosed in a covered box or a chamber of such size as may be reasonably necessary and in such a position as the Commissioner deems convenient.

(ii) The Commissioner shall determine the size and make of the meter to be installed in each case.

**16. Consumer's Stop Taps/ Cock:**

(i) In addition to any stop tap/ cock fitted by the Commissioner:

In pursuance of Regulation 15 every service pipe supplying water to any building, or any part of a building, the supply of which is separately chargeable, shall be fitted with a stop tap as near as practicable to the point of entry of such pipe into the building or part thereof.

(ii) Where that last mentioned stop tap has an internal diameter of not more than 50 mm it shall comply with the requirements of stop tap contained in Indian Standard Specification for bib, pillar, globe and stop tap and shall in general comply with standard requirements and conditions.

(iii) In buildings with more than one tenancy the Commissioner may require that subsidiary stop tap be fixed on the branches to each tenancy.

**17. Taps and Valves: -**

(i) Every Bib, pillar globe and stop tap pipe screw down pattern and of a nominal size not exceeding 50 mm shall comply with Indian Standard Specification not such taps and in general conform with standard requirements and conditions.

(ii) Every bib, Pillar, globe and stop tap not being of the ordinary screw down pattern, shall be capable of resisting a pressure of atleast 20 Kg per square centimeter.

**18. Ball Cock and tap: -**

(i) Ball cocks or taps shall be capable of withstanding a pressure of 20 Kg per square centimeter, with the ball being not more than half immersed. All parts with the exception of the ball and lever shall be of gun metal. The ball to be of copper and provided with stud be screwed on the lever not be drilled through. The lever to be galvanized iron or brass and super portion as to withstand being when closing against a pressure of 20 Kg per square centimeter. The inlet shank of the ball cock shall pass through the body of the cistern reservoir, or storage tank and be securely fixed thereto, with a back nut and washers independently of the supply of pipe.

(ii) Where a ball cock is provided with a pipe so arranged as to discharge water into a cistern below its over level flowing level, an air ball shall be provided in the other chamber on the cock above such level of a size sufficient to prevent siphon of water back through the cock.

**19) Size of Bib taps :-** No bib tap, unless fixed on the delivery pipe from a storage tank, or cistern shall exceed ½" or 15mm in diameter in bore or where fixed in buildings exceeding three storeys in height, these on the two lower storeys shall not exceed 10mm in diameter in bore.

**20). Taps in Water Closets:-** A tap may be fixed in Indian Pattern water closet; provided the water supply to the tap be taken from the storage tank connected herewith.

**21). Self closing taps:-** Self closing taps shall be capable of withstanding a pressure of 20 Kg per square centimeter, and be strong durable designed to withstand rough usage, to close slowly and automatically and without concussion after being opened and to shut off supply absolutely so as not to cause wastage.

**22). Spring Taps:-** Spring taps will only be permitted to be used on pipes served from cistern and having no direct communication with communication pipes.

**23) Ferrule:-** Screwed ferrules shall be capable of withstanding a pressure of 20 Kg per square centimeter to be of hard brass of best workmanship fitted with a screwed plug or valves capable of completely shutting off the water supply to the communication pipe if and when required.

**24) Water Closet, etc., to have flushing cisterns:-** Every water closet and urinal shall be provided with a flushing cistern and shall not have any direct connection with pipes of the Chandigarh Administration/ Municipal Corporation. Any apparatus by which water may be allowed to flow continuously is prohibited.

**25) Flushing cistern:-**

(i) Flushing cisterns for a single seated water closet shall be service cisterns capable of containing 10 Liters/ 12½ liters of water when filled up to within 60mm of the top thereof and shall be so constructed as to deliver 10 Liters/ 12½ liters of water at each flush. Flushing cistern for urinals shall be service cisterns capable of giving flush of 5 liters per stall, or 65 centimeters of slab, to be so made as to be impossible for water to enter whilst the flush is taking place or whilst the pull is drawn or held down.

(ii) Earthen ware or stoneware cisterns of approved design may be used so long as they comply with these regulations in their respects.

(iii) All flushing cisterns shall be fitted with ball cocks and stop cocks, the stop cock in every case to be outside the cistern. The ball cock shall be so arranged as to fill the cistern in the minutes and close at top water level 65mm below top edge of cistern.

(iv) All flushing cistern shall be fitted with a properly made mosquito proof cover secured with bolts and nuts. Union for inlet, outlet and warning shall be of hard brass or gun metal.

(v) All flushing cistern shall be provided with a lead plug for stamping. Every cistern shall be adequately supported on brackets or any other equally efficient means.

26) Automatic Apparatus prohibited:- No apparatus capable of discharging automatically shall be fitted or fixed except with special permission of the Commissioner.

27) **Cisterns, reservoirs and storage tank:-**

(i) Every cistern, reservoir or storage tank for reception or storage of water supplied by the Municipal Corporation shall be of PVC, iron or steel held together by means of suitable angles or some other equally suitable material and shall at all times be maintained water tight and shall be properly covered with a close fittings dust-tight mosquito proof lid fitted with and approved lock and key. It shall be provided with a sound suitable ball cock of the kind conforming to Indian Standard Specifications securely fixed to the cistern independently of the supply pipe and so set that the ball will not become submerged, when the level of water in the cistern is below the warning pipe or allow the water to rise within 25mm of the lower side of the warning pipe. A stop cock shall be provided on each inlet pipe of the cistern and fixed as near the cistern as possible.

(ii) The internal diameter of the warning pipe shall be greater than the internal diameter of the inlet pipe and in no case less than 20mm in diameter.

28) **Hot Water Apparatus: -**

(i) Any boiler, geyser, preserver or other hot water apparatus or any gas produced gas engine, oil engine or other apparatus in or by which water supplied by the Municipal Corporation is heated shall be supplied with cold water from a feed cistern.

(ii) The distributing pipe between any feed cistern and any hot water apparatus shall be connected to the feed cistern at point not more than 50mm above the bottom of such cistern and shall not be connected to any other distributing pipe.

(iii) No service pipe shall be connected to any steam boiler or any closed vessel otherwise than through the feed cistern, thereof, or to any hot water system or apparatus.

(iv) Where any hot water apparatus is connected with the feed cistern any distributing pipe which is used or intended to be used for carrying or delivering cold water for any other purpose shall be connected to the feed cistern at a point not below one half the depth of such cistern.

(v) No mixing valve or combination tap assembly in which hot water and cold water are mixed shall be supplied with cold water directly from the service pipe.

(vi) All hot water systems shall be provided with safety valves.

(29) **Hot Water Pipes:-**

(i) Every pipe used for conveying hot water shall be of galvanized steel, galvanized wrought iron, lead, copper or of some corrosion resisting alloy.

(ii) Hot water pipes must be arranged with sufficient room for expansion and for the escape of air and if of lead must be supported by continuous ledge falling towards the boiler.

(30) **Exceptions in case of electric storage water heater:-**

(i) The provisions of regulation 28 (i), 28 (iii) and 28 (v) may be relaxed by the Commissioner in the case of a thermostatically controlled electric storage water heater or geyser of a capacity not exceeding 15 liters capacity.

(ii) The geyser shall not have any connection on its outlet side with any water filling or containing water supplied otherwise than through the geyser.

**(31) Distance of hot water taps:-** No tap used for purpose of drawing hot water shall be fixed at a greater distance (measured along the axis of the pipe by which the tap is supplied) from a hot water apparatus of hot water cistern, cylinder or tank or from a flow and returns systems than the distance appropriate to the largest internal diameter of any part of the said pipe as shown in the following table:-

<b>TABLE</b>	
<b>External/ Internal diameter of pipe</b>	<b>Distance in meters.</b>
Not exceeding 20mm	12
Exceeding 20mm but not exceeding 25mm	8
Exceeding 25mm	3

**(32) Position of taps:-** No tap or other means of drawing water (other than a tap with a removable key for employing the siphon for cleaning repair) shall be connected to any part of hot water system below the top of the hot water storage cistern, cylinder or tank in such a way that the Level of the water in the cistern, cylinder or tank can be lowered more than one-fourth of its depth.

Provided that:-

(a) In the case of a hot water system in which water is heated only by the thermostatically controlled gas or electricity and the storage cistern, cylinder or tank has a capacity of not less than 900 liters, this regulation shall apply with substitution of the fraction “three-fourths” for the fraction “one-fourth”.

(b) In the case of a hot water system comprising more than one hot water cylinder or tank at different levels this regulation shall apply only to the lowest cylinder or tank.

(c) This regulation shall not apply in the case of an open vessel in which water is directly heated.

**(33) Bath apparatus, lavatory Basins, Sinks etc.**

**(i)** Every inlet to a bath, lavatory basin or sink shall be distinct from and unconnected with any outlet therefrom.

**(ii)** Every inlet shall be so placed that the orifice or orifices shall be at least 50mm above the level of the overflow pipe or tap of the bath, provided that this part of the regulation shall not apply to any bidet, size-bath, slop, sink or similar apparatus if every pipe conveying hot or cold water to such apparatus is connected to :-

- (a) the hot or cold distribution system at a point not less than six feet (180cm) above the level of any inlet to such apparatus; or
- (b) storage cistern supplying water to such apparatus; or
- (c) a flushing cistern.

**(iii)** Outlet from a bath, lavatory basin or sink shall have perfectly water tight, well fitted and easily accessible plug valve or cock.

**34.** The size of the ferrule/ connection and any additional connection will not be sanctioned to the any consumer until unless the arrears of the water charges are paid to the Corporation.

**35.** The owner / allottee/ GPA holder/ Sub GPA holder/ legal heir of owner will be responsible for making the payment of water charges and sewage cess including arrears. The same can be recovered from the consumer as mentioned in Bye-laws.

**36.** In case of government house or the house owned by any of the other Institutions, Semi Govt Organizations, the responsibility for the replacement of service pipe and stop cock etc rest with the custodian of the house (i.e. Govt/ Semi/ Govt etc.) Municipal Corporation will only replace the water meter.



### Annexure III

#### CHECKLIST OF DOCUMENTS TO BE SUBMITTED BY THE CONSUMER FOR OBTAINING REGULAR WATER CONNECTION.

##### CATEGORY -I PRIVATE HOUSES WITHIN THE SECTORS

1. Application on Prescribed Form duly filled in triplicate .
2. Copy for proof of ownership (Self attested).
3. Copy of Registered GPA (In case of GPA Holder)
4. Copy of Occupation Certificate from Estate Office (Self attested)
5. Receipt of Sewerage Charges (Deposit in the office of EE, M.C.P.H.-4, in case of Chandigarh/ office of the SDE, MCPH-8, Chandigarh in case of Manimajra).
6. NOC regarding final payment against temporary water connection from SDE-Incharge.

##### CATEGORY-II GOVERNMENT HOUSES

1. Application on Prescribed Form duly filled in triplicate by the allottee.
2. Copy of allotment letter of House (self attested).
3. Copy of Possession letter of House (self attested)

##### CATEGORY-III C.H.B. DWELLING UNITS

1. Application on Prescribed Form duly filled in triplicate.(Signed & Stamped by SDE, C.H.B.).
2. Copy of allotment letter (self attested)
3. Copy of Possession letter (self attested)
4. Copy of Attorney in case of GPA (Attested by Notary Public/ Magistrate)

##### CATEGORY -IV SOCIETY FLATS

1. Application on Prescribed Form duly filled in triplicate (signed & stamped by the President/ Secretary/ Administrator of Society).
2. Copy of allotment letter (self attested)
3. Copy of Possession letter (self attested)
4. Copy of Occupation/ Completion Certificate from the Estate Office (Self attested)
5. No Due Certificate regarding Water Charges during construction.
6. Receipt of Sewerage Charges (issued by XEN, M.C.P.H.-4, Chd).
7. Certificate from licensed Plumber on application form.

**Note:-** In case, the occupation certificate is not granted by the Estate Office, the consumer shall be charged at Penal rate.

##### CATEGORY-V REHABILITATION COLONIES

1. Application on Prescribed Form duly filled in triplicate the name of allottee.
2. Copy of allotment letter (self attested)
3. Copy of Possession letter (self attested)
4. Receipt of payment of Road Cut restoration charges, if involved.
5. Certificate from licensed Plumber on Application Form.
6. Power of Attorney in case of GPA (Attested by Notary Public/ Magistrate).

**Note:-** All connections for such rehabilitation colonies shall be metered.

#### **CATEGORY-VI HOUSES LOCATED IN VILLAGES**

1. Application on Prescribed Form duly filled in triplicate .
2. Copy for proof of ownership (Self attested).
3. Attested copy of N.O.C. issued by XEN, M.C. Road in case of Chandigarh/ A.C./Joint CMC, M.C., Chandigarh in case of Manimajra.
4. Receipt of Payment of Road Cut restoration charges, if involved.
5. Certificate from licensed Plumber on Application Form.
6. Power of Attorney in case of GPA (Attested by Notary Public/ Magistrate).
7. Receipt of Sewerage Charges (Deposit in the office of EE, M.C.P.H.-4, in case of Chandigarh/ office of the SDE, MCPH-8/4, Chandigarh in case of Manimajra & Mauli Jagran Colony)

#### **CATEGORY-VII COMMERCIAL /INDUSTRIAL AND OTHER SITES**

1. Application Form duly filled in triplicate (on prescribed form).
2. Copy of ownership proof (Self attested).
3. Copy of Occupation Certificate from Estate Office (Self attested)
4. Receipt of Sewerage Charges (Deposit in the office of EE, M.C.P.H.-4, in case of Chandigarh/ office of the SDE, MCPH-8, Chandigarh in case of Manimajra). *In case*, there is no toilet in the premises and the waste water is collected in some container & disposed off; an undertaking by the consumer that it shall not create in-sanitary conditions while disposing off its waste water.
5. NOC regarding final payment against temporary water connection from SDE-In charge.

#### **CATEGORY-VIII GOVT. PREMISES/OFFICES/INSTITUTIONAL SITES**

1. Application on Prescribed Form duly filled in triplicate by the HOD or any person authorized on his behalf .
2. Copy of allotment letter of Premises (self attested).
3. Copy of Possession letter of Premises (self attested)
4. Receipt of payment of road cut restoration charges, if involved.
5. Copy of Occupation/ Completion Certificate from the Estate Office (Self attested)
6. No Due Certificate regarding Water Charges during construction.
7. Receipt of Sewerage Charges (issued by XEN, M.C.P.H.-4, Chd).

#### **CATEGORY-IX SECOND CONNECTION FOR UPPER FLOORS**

1. Application on Prescribed Form duly filled in triplicate .
2. Copy of ownership proof (Self attested).
3. Copy of Registered GPA (In case of GPA Holder)
4. Certificate from Licensed Plumber for separate plumbing system on application form.
5. Receipt of Payment of Road Cut restoration charges, if involved.
6. If house on share percentage basis then an affidavit duly attested by Magistrate is required for Floor Clarification.
7. Copy of the last water bill paid.

**CHECKLIST OF DOCUMENTS TO BE SUBMITTED BY THE CONSUMER FOR  
OBTAINING TEMPORARY WATER CONNECTION**

**I- RESIDENTIAL/COMMERCIAL/INDUSTRIAL SITES & COLLEGES / INSTITUTIONAL  
& OTHER SITES**

1. Application on Prescribed Form duly filled in triplicate..
2. Copy of allotment letter of House/ Plot (Self attested)
3. Copy of Possession letter House/ Plot (Self attested)
4. Copy of Demarcation Certificate issued by SDE- Survey/ R-2 (Self attested).
5. Plinth level certificate issued by EE, M.C.P.H. Division No. 2, Chandigarh.
6. Certificate from Licensed Plumber on application form.
7. Receipt of Payment of Road Cut restoration charges, if involved.
8. Copy of sanctioned building plan showing covered area (Self attested).
9. Copy of sanctioned building plan letter (Self attested).

**II-TEMPORARY WATER CONNECTION FOR SHORT PERIOD FOR MISC. PURPOSE  
(LIKE FAIR, CIRCUS OR ANY OTHER ACTIVITY)**

1. Application on Prescribed Form duly filled in triplicate.
2. Copy of permission of use of area & purpose (self attested).
3. Plumbing work is to be done by the consumer.

**III- TEMPORARY WATER CONNECTION FOR UN-LIMITED TIME PERIOD (NOT  
CONFIRMING TO BYE LAWS**

1. *Application on Prescribed Form duly filled in triplicate..*
2. Copy of permission of use of area & purpose / allotment of House/ premises no. (self attested).
3. *Plumbing work is to be done by the consumer.*
4. Undertaking by the consumer that the premises are not located on the Govt. encroached land/ outside Lal Dora/  
Extended abadi.

**IV- CONNECTION TO CONTRACTORS FOR CONSTRUCTION OF GOVT. BUILDING &  
OTHER MAJOR BUILDINGS.**

1. Application on Prescribed Form duly filled in triplicate .
2. Copy of allotment letter (Self attested)
3. Receipt of Payment of Road Cut restoration charges, if involved.
4. Certificate from the concerned department regarding deduction of water charges @ 1.5 % or calculated by Rs. 8/- per sq ft of total covered area.

**CONNECTION FOR IRRIGATION PURPOSE FOR DEVELOPMENT OF PARKS,  
ROUND ABOUTS & ROAD BERMS ON CONTRACT.**

1. Application on Prescribed Form duly filled in triplicate.
2. Copy of allotment letter (Self attested)
3. Copy of approved drawing (Self attested)
4. Copy of M.O.U. (Self attested).
5. Receipt of Payment of Road Cut restoration charges, if involved.

**NOTES:**

1. Specimen Application Form for water connection given at Annexure-I.
2. For obtaining temporary water connection for private houses/SCO/ SCF or other buildings, the consumer is supposed to be deposit fee @ Rs. 8/- per sft of covered area. However, the amount worked out by the concerned SDE in such cases shall be final. The requisite fee shall be in shape of DD/ Pay Order from the Scheduled bank in favour of C.M.C. Executive Engineer, M.C.P.H. Division No. 2, Sector-11, Chandigarh or also deposit in cash in the office of the concerned SDE against proper receipt.
3. The application form duly filled in alongwith requisite documents given above category wise shall be deposited alongwith requisite fee in the SDE, Water Supply, Sub Division No. 4, 5, 6, 8 & 17, Chandigarh.